



**Champlain Telephone Company**

1118 Main Street  
P.O. box 782  
Champlain, New York 12912-0782

**Champlain Telephone Company  
Job Posting**

**Job Title:** Central Office Technician  
**Department:** Network Operations  
**Reports To:** Director Of Network Operations  
**Submission Deadline:**

**SUMMARY:** Responsible for implementation and operation of Central Office toll and/or local switching facilities and all network associated equipment.

**ESSENTIAL DUTIES AND RESPONSIBILITIES include the following:** Sets up and maintains basic network operations including assembly of network hardware. Performs network troubleshooting to isolate, diagnose and repair common network problems. Upgrades network hardware and software components as required. Responds to needs and questions of technicians and users concerning their access to network resources and provides technical support. Other duties may be assigned.

**QUALIFICATIONS:** To perform this job successfully, the candidate must be able to perform each duty satisfactorily. The requirements listed below are representative of the knowledge, skill and/or ability required of this job. Personal computer skills, operating systems, LAN connections and Internet protocol systems are required. A firm understanding of XDSL products, protocols and equipment as well as VoIP protocols and equipment. An understanding of AC/DC power systems. The ability to work unsupervised. Verbal and written communications skills are a must. Candidate must have a valid and clean drivers license.

**Please submit cover letter and resume to Steve MacNerland [smacnerland@champlaintelephone.com](mailto:smacnerland@champlaintelephone.com)**

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